



WHEN GALVESTON WAS HIT
BY HURRICANE IKE,
THESE MEN NEEDED A PLAN B, FAST.

WE GAVE THEM PLAN B, C AND D.

The locals will tell you 'Don't Mess With Texas.' But nobody told Ike. In September 2008, this huge Category 2 hurricane blasted into the island city of Galveston causing catastrophic damage to the port and its facilities.

The city was swamped. Phonelines were down. Power supplies were disrupted. Roads were blocked or washed away. The situation on the ground became so bad that martial law had to be declared.

Offshore, in the Mexican Gulf, a number of container ships bound for Galveston with time-critical cargoes on board suddenly had nowhere to go.

Our hull claims teams in London got in touch with their network of contacts in Texas

and across the USA to make alternative arrangements for the container ships. The costs of diversion to other ports were signed off whilst they were still at sea and all the cargoes were delivered on time.

Later in that same week, our surveyors and brokers were among the first people back into Galveston, helping the reconstruction teams get the port facilities back into shape for business. Because we know from experience that the hurricane season is no time to mess about.

From the epic to the everyday, we continue to help the world's people and businesses move forward. To learn more, visit RSA300.com